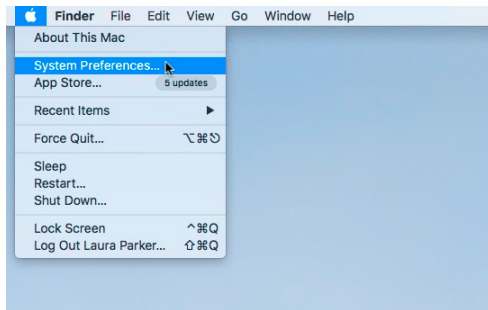


Installing the full print driver in MacOS 10.13, 10.14, 10.15, MacOS 11 Big Sur, MacOS 12 Monterey

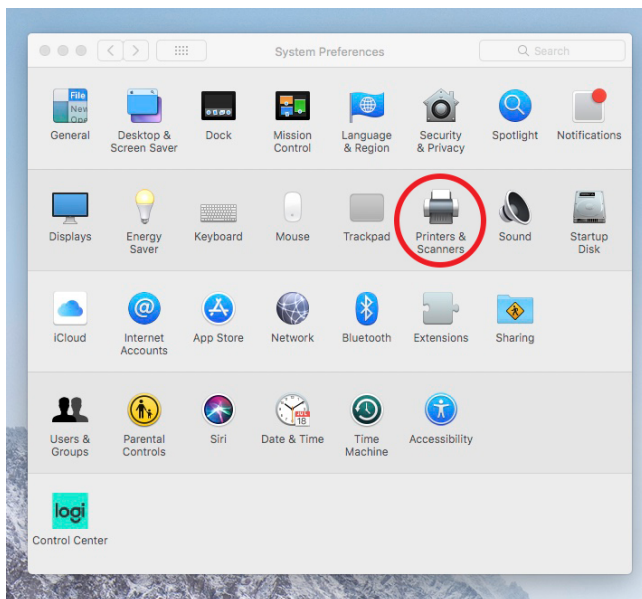
Newer versions of MacOS add printers using the Apple AirPrint driver by default. This limits the available media settings, and removes all advanced print settings. If you are missing our recommended media settings in your print driver, you will need to delete the AirPrint version and add your printer again using the printer driver supplied by manufacturer. Here are the instructions to reinstall your printer using the full print driver.

First, download and install the driver for your printer from the manufacturers' web site. Next, delete and reinstall your printer in System Preferences:

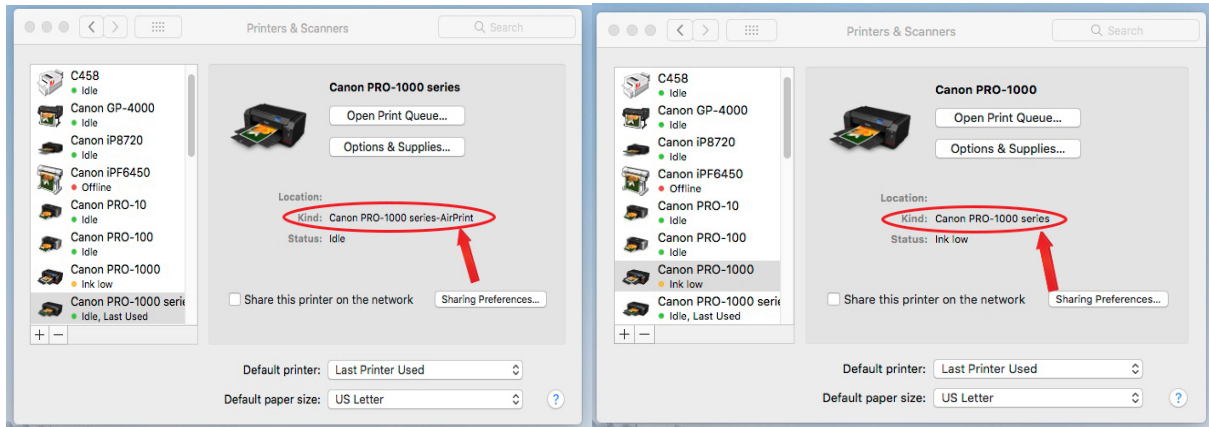
1. Select System Preferences



2. Select Printers & Scanners



3. Choose your printer from the list. In the large window the KIND: will indicate if it is using the AirPrint driver



AirPrinter

Example- Kind: Canon PRO-1000 series AirPrint

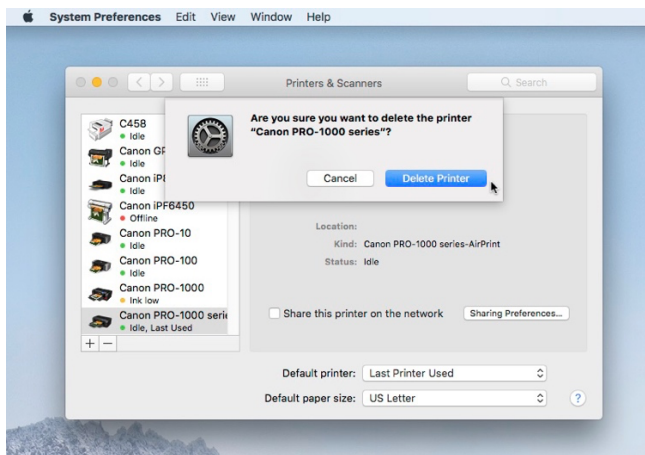
NOT AirPrinter

Example- Kind: Canon PRO-1000 series

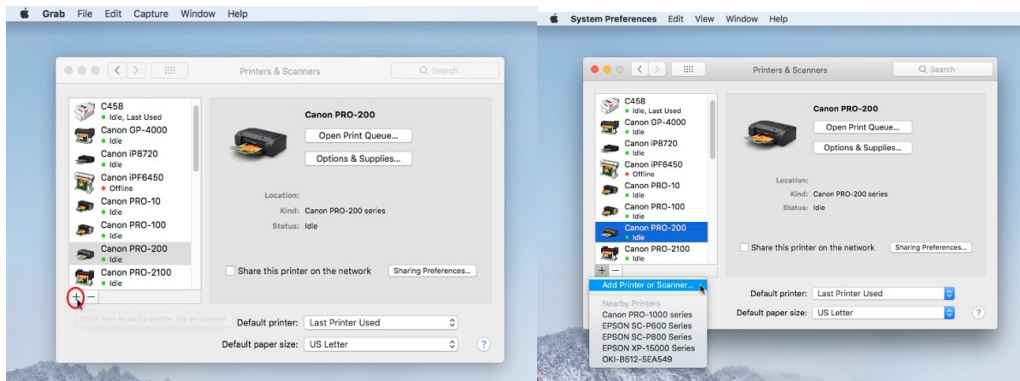
***Note the only difference is that it is missing the word AirPrint**

4. Delete the AirPrint Printer

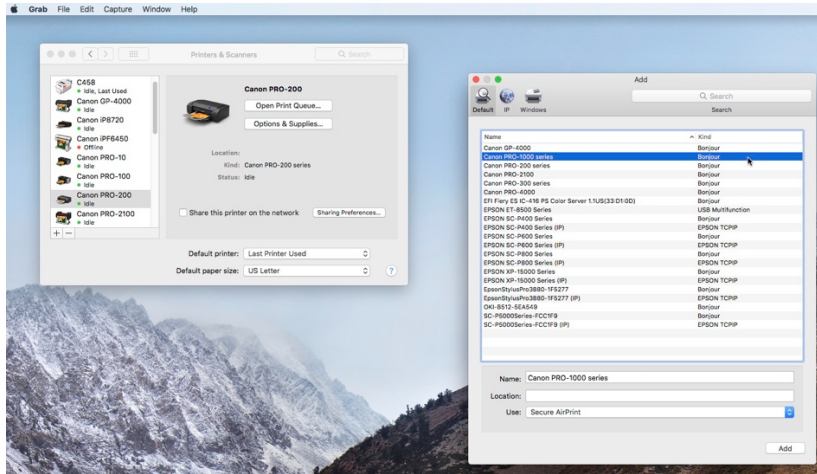
With the AirPrint printer selected, click the minus (-) button below the printer list and select 'Delete Printer'



5. Add your printer using the manufacturer driver by selecting the "+" located in the lower left corner under the list of printers. Select "Add Printer or Scanner"

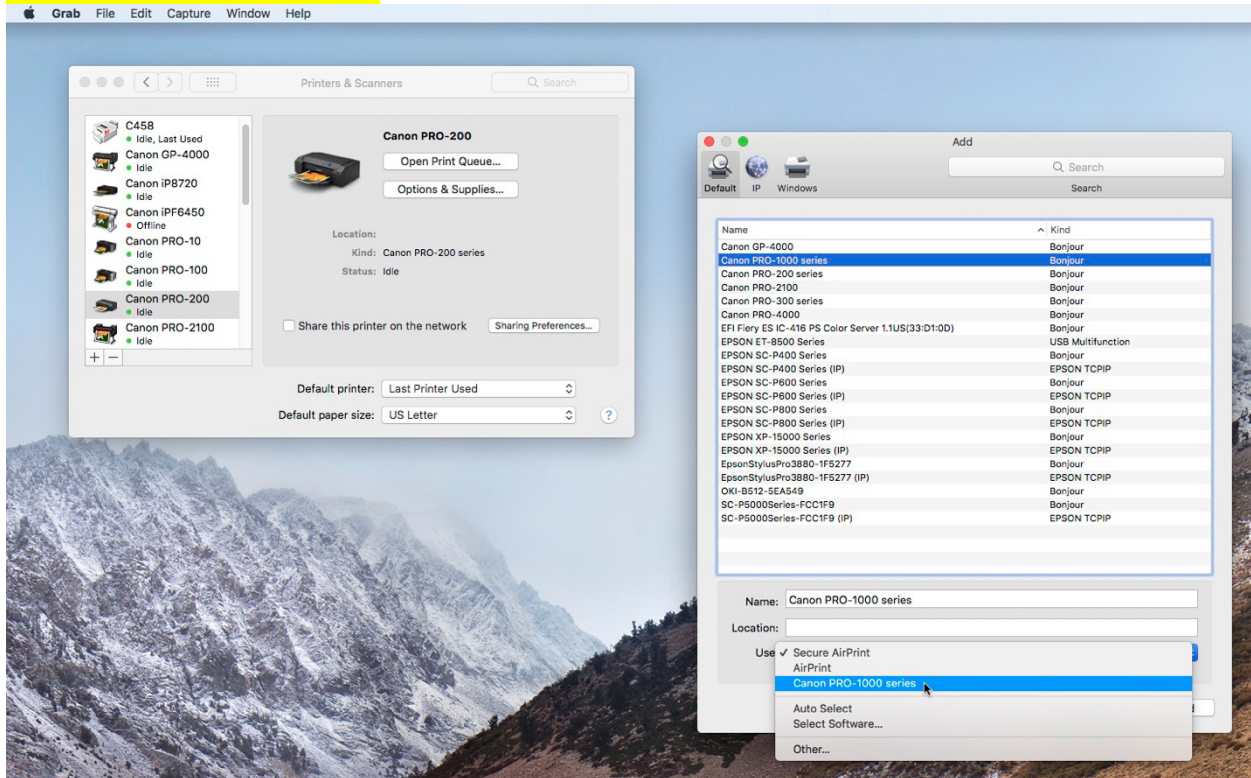


6. Select your printer from the list

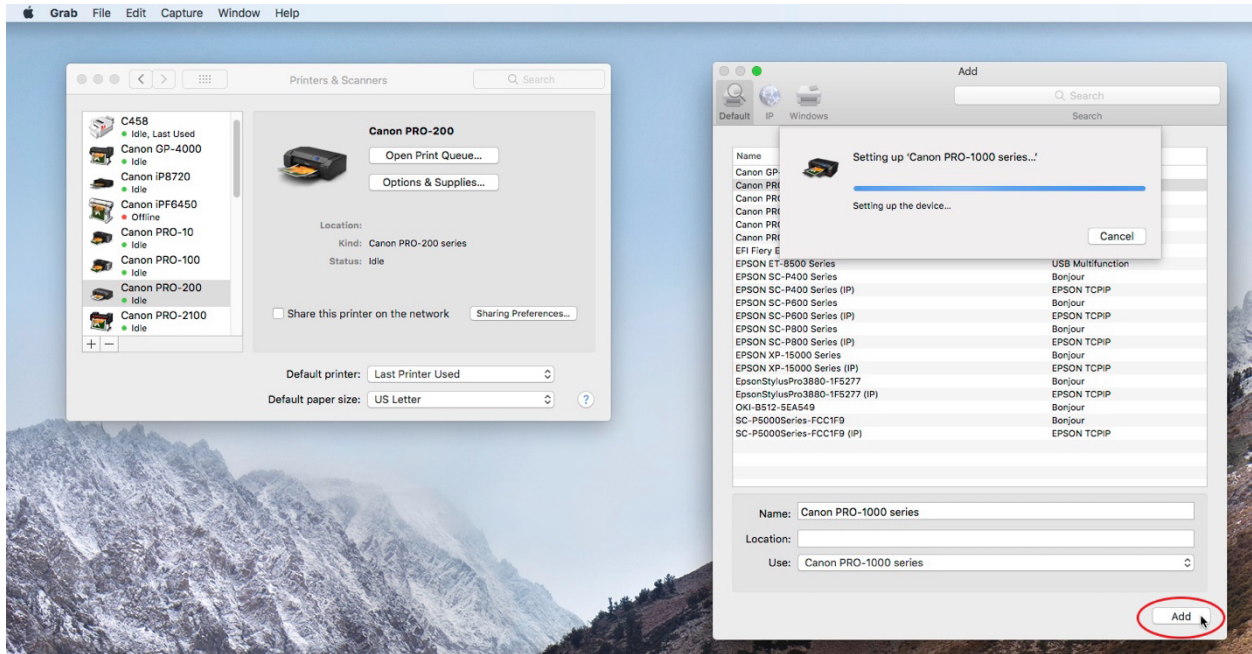


7. With your printer selected, click on the “Use” menu at the bottom of the window. Select your printer model to use the full driver (without AirPrint). Example: Canon PRO-1000 series.

***NOT: Secure AirPrint or AirPrint**



8. Select "Add" in the lower right corner. You can double-check the process was successful by checking 'Kind' in the main window. (it will not list 'AirPrint' after the printer name)



9. Close System Preference and resume printing.

At any point if you see a pop-up window telling you 'Upgrade to AirPrint is recommended' click 'Never Upgrade'.

